

COMPETITION TERMS AND CONDITIONS (TERMS)

1.	Name of competition	Standard Bank Private Mother's Day Competition (Competition)
2.	Promoter of competition	The Standard Bank of South Africa Limited (Standard Bank/we/us/our)
3.	Start date of Competition	00:00 on 02 May 2025
4.	End date of Competition	23:59 on 11 May 2025
5.	What are the requirements to enter the Competition?	<p>You must:</p> <ul style="list-style-type: none"> • be 18 years old or older; • be a member of Standard Bank's UCount Rewards Retail programme, whose account is in Good Standing; • have an active Standard Bank Titanium, Platinum or World Citizen Credit Card (Qualifying Credit Card); and • have received email or sms communication from us about this Competition.
6.	How to enter the Competition	<ul style="list-style-type: none"> • You must spend a minimum of R1 000 on your Qualifying Credit Card at retailers in any of the below qualifying merchant categories in the Competition period. The minimum spend of R1000 can be made in one or many transactions which add up to R1000 or more provided that all the transactions fall within the Merchant Categories. • Merchant Categories that qualify (Merchant Categories): <ol style="list-style-type: none"> 1. Gift shops; 2. Florists; 3. Restaurants; 4. Spas; and 5. Experience outlets.
7.	How many times you can enter the Competition	Once.
8.	What is the Prize	10 000 UCount Rewards Points (equivalent to R1 000).

9.	How many Prizes can be won per Prize winner?	One.
10.	Number of Prize winners	10.
11.	How is/are Prize winner/s selected?	Winners will be selected by a lucky draw conducted by our risk governance department on 22 May 2025.
12.	Date that we will notify the prize winner/s	Within 7 days from the date of the lucky draw.
13.	How we will contact the Prize winner	Via email or telephone.
14.	How the Prize will be awarded	The Prize will be credited to the winners' UCount Rewards accounts by 31 May 2025.
15.	Other terms	You must refer to the UCount Rewards Retail programme rules on our website to find out more about the Qualifying Credit Cards.

16. **GENERAL**

- 16.1 Please pay special attention to the clauses that are in bold, as they may limit our liability (responsibility) or involve some risk to you.
- 16.2 We are the promoter of the Competition. Any reference to **we/us/our** includes our directors, sponsors, agents or consultants, where the context allows for it.
- 16.3 These Terms are governed by the Consumer Protection Act 68 of 2008.
- 16.4 These Terms apply to the Competition and all information relating to the Competition (including any promotional or advertising material that is published).
- 16.5 By entering the Competition, you are bound by these Terms and if applicable, the terms of the Prize and the Standard Bank product terms and conditions that relate to the Competition or the Prize.
- 16.6 If the Prize involves any goods or services provided by a third party, the Prize will be subject to the third party's terms and conditions.
- 16.7 ***We reserve the right to amend these Terms.***
- 16.8 ***We must process your personal information to validate your entry and if you are a Prize winner, to make the Prize available to you. Protecting the privacy, confidentiality and security of your personal information is very important to us. You may access our privacy statement on: <https://www.standardbank.co.za/southafrica/personal/about-us/legal/privacy-statement> for more information on: how we process your***

personal information, your privacy rights and how the law protects you. If you do not agree, please do not enter the Competition.

- 16.9 ***We may declare the Prize forfeited (lost) and we may choose a new Prize winner, if:***
 - 16.9.1 ***a Prize winner's entry is not valid.***
 - 16.9.2 ***a Prize winner has breached these Terms or the terms of any product the Prize winner holds with us.***
 - 16.9.3 ***a Prize winner cannot be contacted or does not accept the Prize within 3 days from the date that the Prize winner was contacted about the Prize.***
 - 16.9.4 ***a Prize winner gives up the Prize or we determine that the Prize winner has given up the Prize.***
 - 16.9.5 ***a Prize winner did not qualify to enter the Competition.***
- 16.10 If there is a dispute in respect of these Terms or the Competition, our decision is final and binding.
- 16.11 If the Prize winner agrees to it, we may publish their name and/or photo in any internal or external advertising or promotional material for 12 months from the date on which the Prize winner accepts the Prize. We will determine the nature and distribution of these materials. If a Prize winner does not consent to the publication of their name and/or photo, the Prize winner will still receive the Prize.
- 16.12 The Prize may not be transferred from you to any other person and may not be exchanged by you for any other item. We do however reserve the right to substitute the Prize with any other prize of a similar commercial value.
- 16.13 ***We are not responsible if your entry is not successfully submitted or a Prize winner does not successfully receive or take up a Prize for any reason, including because of a technological failure.***
- 16.14 ***We are not responsible for any loss or damage which you or any third party may suffer as a result of you participating in the Competition or accepting a Prize.***
- 16.15 ***If required by the Minister for Trade, Industry and Competition, the National Consumer Commission or for any other reason, we can end the Competition immediately with or without notice to you. If this happens, you waive (give up) any rights which you may have against us and you will have no claim against us.***
- 16.16 ***Nothing in these Terms prevents you from approaching the National Consumer Commission or any other relevant authority to obtain relief.***
- 16.17 The following people cannot participate in the Competition:

- 16.17.1 directors, employees, agents or consultants of Standard Bank; or
- 16.17.2 immediate family members of any of the persons specified in clause **Error!**
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